

Thank you for choosing Asterope. Our goal as a company is to provide you with the best possible sound every time you use our products. Your complete satisfaction is very important to us. In the unlikely event that your Asterope product requires service, our in-house representatives will be happy to resolve any issue you may have.

Asterope products ("Product") are warranted to the original consumer purchaser to be free of defects in materials and workmanship under normal use and service for a period of one (1) year from the date of purchase. If the Product fails to function properly **due to defects in materials or workmanship during the applicable (1) year warranty period**, Asterope, LLC. ("Asterope"), at its option, will repair or replace the Product, with no charge for labor or materials. This warranty applies only if the Product is sold and delivered within the U.S. or by an authorized Asterope Dealer. Except as specifically provided in this document, there are no other warranties, expressed or implied, including, but not limited to implied warranties of merchantability or fitness for a particular purpose. In no event shall Asterope be liable for loss of profits or incidental, indirect, special, consequential or other similar damages arising out of any breach of warranty or other obligation contained in this document. The warranty contained herein shall not apply if the product has been damaged by alteration, misuse, accident, neglect or use with unauthorized attachments.

TERMS OF WARRANTY SERVICE:

Warranty service and repairs are to be made only at Asterope. Unauthorized repairs will void this warranty. The customer must contact Asterope Service & Support and obtain a Return Merchandise Authorization number (RMA) before delivering the product to Asterope, freight prepaid. Product repaired under warranty at the Asterope facility will be returned to the customer via UPS or USPS ground freight, prepaid by Asterope to any location within the continental United States. Product returned to Asterope that is not covered by the terms of this warranty will be serviced only after payment is arranged.

HOW TO OBTAIN WARRANTY SERVICE:

Contact Asterope Service & Support by clicking here: info@asterope.com Or call **866.466.1115** and a representative will assist you. If required, we will issue a Return Merchandise Authorization (RMA) number.

Please package the product carefully. Include the RMA number (if required), and your shipping address (no P.O. boxes or route numbers please). Also include a copy of your sales receipt and a note explaining how to duplicate the problem. If we cannot duplicate the problem at the factory or verify the original purchase date, we may, at our option, charge for parts/labor and return shipping.

Ship the product freight prepaid to:

ASTEROPE
Attn: Tech
1085 Forest Drive
Kingston Springs, TN
37082

OUT OF WARRANTY SERVICE:

Out of Warranty Service is available for a flat handling fee of \$22.00 per cable. Please follow same instructions (see above).